

Ardent Technologies — Capability Statement

Technology Consulting • Systems Integration • Cloud • Cybersecurity • Data & Analytics

Ardent Technologies provides technology consulting, implementation, integration, infrastructure, cybersecurity, cloud, software, and data services for public-sector and commercial organizations.

We help organizations plan and execute complex technology initiatives, integrate disconnected systems, modernize infrastructure, improve reporting, strengthen security, and coordinate multiple technology vendors under a unified delivery strategy.

Our approach combines **strategic consulting with hands-on implementation**, allowing Ardent to support projects from initial planning and architecture through deployment, integration, optimization, and ongoing support.

Core Capabilities

IT Professional / Project Services

Ardent provides experienced technical and project resources to help organizations successfully plan, manage, and execute technology initiatives.

Capabilities include:

- IT project and program management
- Technology implementation services
- Strategic IT consulting
- Systems integration
- Technical planning and architecture
- Business and technical requirements development
- Vendor coordination and implementation oversight
- Technology assessments
- Solution evaluation and selection
- Project recovery and remediation
- Digital transformation initiatives

Ardent can serve as an extension of internal IT leadership or provide complete project oversight when initiatives involve multiple departments, applications, vendors, and technology platforms.



Software & SaaS

Ardent helps organizations deploy, integrate, manage, and optimize enterprise and departmental software platforms.

Technology experience includes:

- Microsoft solutions
- Oracle
- Adobe
- IT Service Management platforms
- Project management platforms
- SaaS applications
- Department-specific software
- Enterprise business applications
- Licensing and vendor coordination
- Application configuration and optimization

We help organizations evaluate how applications fit within the broader technology environment rather than managing each system as an isolated platform.

Network & Infrastructure

Ardent designs, implements, supports, and modernizes the infrastructure that supports critical organizational systems.

Capabilities and technologies include:

- Cisco networking
- LAN / WAN architecture
- Internet connectivity
- Citrix
- NetApp
- Nutanix
- Servers and storage
- Virtualization
- Infrastructure modernization
- Network segmentation
- Remote connectivity
- Infrastructure performance and resiliency
- Vendor and carrier coordination



Our focus is on creating secure, reliable infrastructure that supports long-term operational requirements and future technology initiatives.

Hardware & Device Support

Ardent supports the complete lifecycle of organizational computing and peripheral equipment.

Capabilities include:

- Desktop and laptop deployment
- Server hardware
- Printers and peripherals
- Device configuration
- Hardware installation
- Asset lifecycle support
- Maintenance coordination
- End-user device support
- Equipment replacement planning
- Hardware vendor coordination

We can assist with individual deployments or larger device refresh and modernization programs.

Cybersecurity

Ardent helps organizations strengthen security posture, reduce technology risk, and protect critical systems and information.

Capabilities include:

- Endpoint Detection and Response (EDR)
- Vulnerability management
- Tenable solutions
- Cloud firewalls
- Identity and access security
- Security tooling implementation
- Vulnerability remediation
- Security architecture
- Risk reduction initiatives



- Security program support
- Cloud security
- Security vendor coordination

Our security approach integrates cybersecurity into infrastructure, cloud, application, identity, and project planning rather than treating security as a separate technology layer.

Application Implementation / Integration / Custom Application Development

Ardent helps organizations implement new applications, connect existing systems, migrate data, and develop technology solutions where standard applications do not fully address business requirements.

Capabilities include:

- SaaS implementation
- Enterprise application implementation
- Application integration
- API integration
- Systems integration
- Data migration
- Data transformation
- Custom application development
- Application enhancements
- Workflow integration
- Legacy system modernization
- Microsoft Power Platform solutions
- Automated processes and notifications
- Cross-platform data exchange

This capability is particularly valuable when departments rely on multiple systems that do not naturally communicate with one another.

Ardent can design integrations that reduce duplicate data entry, improve data consistency, automate information exchange, and create more efficient workflows across departments.



Cloud Services

Ardent helps organizations design, migrate, secure, integrate, and operate cloud and hybrid environments.

Capabilities include:

- Microsoft Azure
- Microsoft cloud ecosystem
- Hybrid cloud architecture
- Cloud migrations
- Cloud infrastructure design
- Cloud firewall solutions
- Infrastructure modernization
- Cloud security
- Application migration
- Identity integration
- Cloud connectivity
- Microsoft 365 integration
- Cloud optimization

Our goal is to create practical cloud environments that improve flexibility and resiliency while integrating effectively with existing applications, networks, security systems, and operational processes.

Data / Analytics / GIS

Ardent helps organizations transform operational data into meaningful information for managers, executives, analysts, and departmental teams.

Capabilities include:

- GIS services
- Data analysis
- Executive dashboards
- Operational reporting
- Business intelligence
- Microsoft Power BI
- Automated reporting
- Data visualization
- Multi-system data aggregation



- Asset-management analytics
- KPI reporting
- Data modeling
- Decision-support solutions
- Custom reporting
- Reporting process automation

Ardent specializes in combining information from multiple systems so organizations can move beyond fragmented spreadsheets and isolated application reports.

The result is improved visibility into operations, assets, projects, performance, trends, and organizational priorities.

Strategic Consulting & Technology Advisory

Technology initiatives often involve more than selecting and installing a product. Ardent helps leadership understand how applications, infrastructure, security, data, vendors, and business processes fit together.

Our strategic consulting services include:

- Technology strategy development
- Multi-year technology roadmaps
- Current-state assessments
- Application portfolio reviews
- Business process analysis
- Digital transformation planning
- Software and vendor evaluation
- Technology procurement assistance
- Solution architecture
- Integration strategy
- Data and reporting strategy
- Cybersecurity planning
- Technology budgeting and prioritization
- Project governance
- Vendor management
- Implementation oversight
- Fractional CIO / technology advisory services



Integration, Reporting & Automation

A key Ardent differentiator is our ability to work **across technology platforms**.

Many organizations operate dozens of independent applications that contain valuable information but provide limited visibility outside their individual departments.

Ardent helps connect these environments.

Connect Systems

We integrate applications, databases, SaaS platforms, APIs, cloud environments, and operational systems.

Automate Processes

We automate repetitive tasks, approvals, notifications, data transfers, reporting processes, and administrative workflows.

Improve Reporting

We aggregate information from multiple sources into dashboards, management reports, operational reporting, and decision-support tools.

Improve Data Accessibility

We help ensure the right information reaches the right stakeholders without requiring extensive manual spreadsheet manipulation or duplicate data entry.

Why Organizations Choose Ardent

One Technology Partner Across Multiple Disciplines

Ardent can support applications, infrastructure, cloud, cybersecurity, data, integration, and project management within one coordinated engagement.

Vendor-Neutral Approach

We work across technology vendors and platforms instead of forcing every problem into a single manufacturer's ecosystem.

Strategy Through Implementation

We can help identify the requirement, design the solution, select the technology, coordinate vendors, implement the project, and support the resulting environment.



Integration Expertise

We focus on how systems work together—not simply how individual products operate.

Better Operational Visibility

Our reporting and analytics capabilities help transform technology data into information leadership can use.

Accountability Across Vendors

When multiple providers are involved, Ardent can coordinate the technical environment and help eliminate gaps between vendors.

Representative Public-Sector Engagements

Ardent is well positioned to support projects including:

- Enterprise software implementations
- Departmental SaaS deployments
- Application and API integrations
- Data migrations
- Custom application enhancements
- Executive dashboard development
- Power BI reporting
- GIS and asset-management analytics
- Workflow automation
- Cloud migration and modernization
- Cybersecurity initiatives
- Network and infrastructure modernization
- Hardware refresh projects
- Technology assessments
- IT project management
- Vendor evaluation and coordination
- Technology roadmap development
- Multi-system reporting initiatives
- Digital transformation projects

Engagement Approach

1. Discover

Understand business objectives, stakeholders, applications, infrastructure, data sources, processes, risks, and project constraints.

2. Design

Develop the appropriate architecture, integration strategy, reporting model, implementation plan, and technical roadmap.

3. Implement

Configure, integrate, migrate, automate, develop, test, document, deploy, and coordinate the required technologies.

4. Optimize

Measure outcomes, improve processes, enhance reporting, address gaps, and identify additional opportunities for modernization.

Company Information

Legal Company Name: Ardentinc, Inc.

Doing Business As: Ardent Technologies

Organization Type: Corporation

Supplier Type: Contractor

Headquarters: Atlanta, Georgia

Service Area: Georgia and surrounding regions

D-U-N-S Number: 100775764

Website: ardent-technologies.com

W-9: Available upon request

Primary Capability Areas

IT Professional Services • Project Management • Software & SaaS • Systems Integration • Custom Application Development • Network & Infrastructure • Hardware • Cybersecurity • Cloud Services • Data Analytics • Business Intelligence • GIS • Strategic Technology Consulting



Ardent Technologies

Connect Systems. Improve Visibility. Execute Technology Strategy.

Ardent Technologies helps organizations turn complex technology environments into integrated, secure, and useful business platforms—combining **strategy, implementation, integration, reporting, and technical expertise** under one accountable partner.

